

Wiltshire Council

Health and Wellbeing Board

21 March 2024

Subject: Right Care Right Person

Executive Summary

At the September meeting of the Board an update was provided on the Right Care Right Person approach being implemented by the Police across the country, including in Wiltshire, and the implications for local public services and residents.

Right Care Right Person is about reducing inappropriate police involvement in mental health crises and its six Core Principles are:

- Members of the public have the right to receive the “Right Care from the Right Agency”.
- The police should concentrate on Core Policing Duties.
- Understanding the Police’s Legal Duty to attend.
- Listening to Feedback from staff.
- Partnership working.
- Ensuring staff feel properly trained and supported to make the right decisions.

In the discussion that followed, the Board stressed that it wanted to see evidence of improvement in care through a reduced police response replaced with mental health referrals and considered the potential for other partners such as the fire service to be more involved with appropriate training and funding. An offer of further updates on the subject was also made.

Proposal(s)

It is recommended that the Board notes the update provided at Appendix 1.

Reason for Proposal

A phased approach to implementation is underway and continued engagement with partners is critical to the success of delivery.

David Minty QPM
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